#### Rodney's IVR/Narration demo 10/23/23 IVR/Narration

#### 1. MOUNT SINAI

You have reached Mount Sinai Hospital.

If you know your party's extension, you may dial it now, or at any time during this recording.

Or, for directions, press 1.

For visiting hours, press 2.

For admissions, press 3.

And for a listing of doctors and departments, press 4.

# 2. AMERICAN AIRLINES

Thank you for calling American Airlines, a proud member of the One-World Alliance. Your call may be monitored or recorded to ensure quality service. In addition to the fare information, you receive on this call, American may offer lower fares through one of our internet partners or on our own web site at aa.com.

### 3. CHASE

Welcome to Chase...

Where the right relationship is everything.

We are pleased to have you as a Chase Platinum card member.

Please enter the last 4 digits of your account number followed by the "#" Sign.

#### 4.. CIGNA HEALTHCARE

#1: Thank you for calling CIGNA Healthcare. To assure quality service, your call may be monitored.

To select, or change your primary care physician, press 1.

For questions about a claim or a bill, press 2.

For benefit information and all other questions, press 3.

#2: To use the automated provider access line for referrals and eligibility, press 1.

For medical and prescription authorizations and benefit inquiries, press 2. For questions about a claim, press 3.

For credentialing, or to speak with provider relations, press 4.

For all other questions, press 5.

#3: For benefits and eligibility, press 1.

For medical authorizations, or to speak with health services, press 2. Fo

Narration

#### 1. THE LAND OF EGYPT

Egypt has always been a land of mystery and magic -- a land different from all others, difficult to understand, apart and alien, yet strangely fascinating. It was the most self-contained of all the countries of the ancient world; it lived its own life, practiced its own religion, and made up its own government with hardly any outside interference either from or upon other civilizations.

#### 2. ADVANTAGE TECHNOLOGY

Welcome to Advantage Technology Incorporated and to the excitement and challenges of a growing business. As a new employee, your job is important to us. Your success is an important factor in the success of this company. This software is designed to offer you accurate information about company policies and procedures, benefit packages, performance reviews, training, and education opportunities.

# JOY

The idea is JOY. When was the last time you felt real joy--that down-to-your-toes tingle of pure delight? Bigger than contentment, more intense than happiness, it's a feeling so vast it almost overwhelms you. And however fleeting, joy is the ultimate expression of gratitude and appreciation. It's what fills you up and fills you out, connecting you to something larger than yourself and leaving you staggering with wonder.

## JOHN GLENN

When the U.S. Manned Space Program began in 1958, John Glenn was selected to be one of the original seven Mercury astronauts. When Glenn successfully piloted his "Friendship 7" spacecraft three times around Earth in just less than five hours on February 20, 1962, he became an instant national hero. In fact, he may have become too heroic for his own good--although Glenn was anxious to go up again, President Kennedy reportedly pulled him from flight status, worried what would happen if a figure of such adulation should perish in a future flight.

# You tube

Becoming a successful YouTuber takes time, dedication, creativity, and a lot of hard work.

Here are some steps to help you get started on your YouTube journey:

## **Arrow**

Over land
In the air
Through the sea
In Cyberspace
And Outer space
Your mission is ours.

Arrow is your tactical and strategic advisor In aerospace and defense. For the explorers who chart a new course

We provide expertise.

Decades of industry experience and a dedicated staff to guide our customers For the technicians who innovate under the extremes.